

## PRIVACY & SECURITY STATEMENT

We also strongly recommend you read our Terms of Business in relation to terms of using this website and details regarding transacting business with us.

Event Insure considers that protecting personal information is very important and we recognise that you have an interest in how we collect, use and share such information. Our policies are outlined below:

### Data Protection

Information received by us in the course of transacting insurance business will be processed in accordance with Data Protection Acts and principles and in compliance with any code(s) of practice issued by the Data Protection Commissioner. You have the right of access to the personal data held about you by Event Insure by sending a written request to us. You also have the right to require Event Insure to correct any inaccuracies in the information we hold about you.

### Use Of Information

This notice will explain how Event Insure will use information provided by yourself and third parties. References to “Event Insure” means Joseph G Brady Insurance Limited trading as Event Insure. The information that you provide to Event Insure will be held on a computer, computer database, e-mail, imaged documents, files, telephone recording, CCTV and letter and/or in any other way.

### Consent

Event Insure will use this information to (i) administer and process any products /services you have purchased from us, (ii) administer any future agreements we may have with you, (iii) manage any claim notified by you or by a third party and (iv) for client services, research and statistical analyses. When considering a proposal or administering your insurance contract(s), handling claims, or making decisions regarding deferred payment arrangements, including whether to continue or to extend an existing deferred payment arrangement, Event Insure may carry out searches (for the purpose of verifying your identity and driving experience) and/or a credit search with one or more licensed credit reference agencies. For underwriting and claims purposes, we may request details about you or your company or associated persons under the contract of insurance regarding the material facts and or acceptance criteria which were accepted at the inception of the contract of insurance. In these applications, you explicitly consent to the processing of your details for these purposes.

### Communication With Customers

It is envisaged that we may from time to time telephone you to discuss the renewal terms of an existing policy, to offer you a quotation, to discuss a quotation already provided, customer survey or in connection with a claim. We will not make calls to you before 9 am or later than 9pm Monday to Saturday, or on Sundays, bank holidays / public holidays, other than at your request.

### Telephone Recording

We may record all telephone calls in order to ensure accuracy in the communications of instructions to us. We may also record telephone calls for training, prevention of fraud, complaints and to improve customer satisfaction. Our recordings shall be and remain our sole property.

### Sharing Of Information

We shall not disclose personal information without the consent of the individual to which it relates except in limited circumstances as permitted or required by law. We may share personal information with agents or service providers in connection with providing, administering and servicing the products you have purchased from us or in the course of handling third party claims (such as loss adjusters or private investigators). Where we choose to have certain services provided by third parties, we do so in accordance with the applicable law and take reasonable precautions regarding the practices employed by the service provider to protect personal information.

### Other Products And Services

In the future we, Joseph G Brady Insurance Ltd trading as Event Insure, would like to use your personal data for the purpose of offering you other insurance products and service and special offers, from Joseph G Brady Insurance Ltd which we think may be of interest to you. In this connection, and occasionally for market research and statistical purposes, the services of a reputable external agency may be used. This information maybe provided to you by post, telephone, e-mail or SMS (Text). If you decide to proceed or have any other communication with Event Insure through or in relation to its products and services you accept the use by Event Insure of your personal data as indicated in the form which you will find in our Terms of Business.

## Information Automatically Logged

Our site will record unique information from your computer such as your IP address, user agents and referring address. We monitor this information:

- To help find problems on our website
- To help to administer our website
- To help to identify unique users of services
- To help gather broad demographic information to help us improve our site

We do not provide his data to any third party. We do not monitor your browsing preferences outside of our websites.

## External Online Advertising

We may from time to time use pixels, or transparent GIF files, to help manage online advertising. These files enable us to recognize a unique cookie on your Web browser, which in turn enables us to learn which advertisements bring users to our website. These files do not contain your name, address, telephone number, or email address.

## Security

We take our security responsibilities seriously, employing the most appropriate physical and technical measures, including staff training and awareness. We review our security measures and procedures regularly.

Any area of our site that is used to capture your personal information or payment details will always be in a secure session using 128-bit Secure Socket Layer (SSL) encryption, which is the industry standard. In addition, website customers will have the opportunity to register an email address and password. Online transactions are processed through Realex Payments. Realex Payments are Ireland's leading real-time payment processing company and we do not hold credit card information on file. The transactions are fully encrypted using secure coding and Realex Payments are compliant with the payments card industry to the highest level.

## Fraudulent Emails Warning

Event Insure never contact you by email to request an update of your personal or private information. If you receive any such emails please contact us by telephone immediately.

## Change To Statement

We may occasionally update this privacy statement. Therefore we would suggest you periodically review this statement to stay informed about how we are meeting our obligations under the Data Protection Acts. Your continual use of the service constitutes your agreement to this privacy statement and any updates.